

operating instructions

instrucciones de operación

instructions

L A  B O Y[®]

Platinum Luxury-Lift[®]

power recliner

Sillón reclinable

fauteuil inclinable ÉlectroPlus

la-z-boy.com

La-Z-Boy Incorporated
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Monroe, MI 48162

L A  B O Y[®]

Congratulations!

You are now the proud owner of a state-of-the-art Platinum Luxury-Lift® Power Recliner by La-Z-Boy®.

You have just selected one of the finest quality upholstered products produced in the furniture industry, backed by over 86 years of quality manufacturing experience.

La-Z-Boy is proud of our designs and craftsmanship and knows you will feel the same as you enjoy your new furniture's comfort and style.

IMPORTANT

Read the safety and other instructions before using your Platinum Luxury-Lift® Power Recliner. Keep this manual for future reference.

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Disclaimer: The information and products featured in this manual may be somewhat different from the product you purchased. La-Z-Boy® reserves the right to make substitutions that are equal in quality and performance.

Important Safety Instructions:

Important: Read these instructions thoroughly before using.

⚠ DANGER – To reduce the risk of electric shock, serious injury or death:

- Do not let children play on or near the chair when in use. Serious injury or death could occur if head or body parts are under the chair when the chair is in motion.
- Disconnect the electrical plug from outlet before cleaning, moving, servicing or when not in use for an extended period of time.
- Do not use this product if it is wet, in water, around water or any liquid. Do not handle the plug or remote control with wet hands.
- To prevent suffocation keep plastic bags away from children.
- Plug directly into a wall outlet. Do not use an extension cord, adapter or surge protector.
- Keep cord out of reach of small children, and do not use where it may be a trip hazard.

⚠ WARNING – To reduce the risk of burns, fire, electric shock, serious injury or death:

- Always keep open flame and lit cigarettes away from upholstered furniture. Upholstered furniture may burn rapidly with toxic gas and thick smoke.
- Closely supervise children and disabled persons using this product.
- Sit down in the unit slowly. To avoid tip over, do not throw your weight against the back of the unit. Move the unit into or out of the reclining position slowly, making sure that no children or pets are in close proximity
- This product has many moving parts, serious injury can occur if not used properly. Keep hands, fingers and body parts away from the mechanism. To reduce the risk of head entrapment and other injuries, keep children and pets away from openings and moving parts in and around furniture.
- Only the occupant should operate the unit. Never attempt to open the legrest by pulling on it.
- Do not stand, sit, or place extra weight on the arms, back or open legrest.
- To safely exit the unit and prevent a tripping hazard, bring the back upright and close the legrest.
- Do not use this product if it is damaged. Do not use attachments or substitute parts.
- This product is intended for indoor residential use only.
- Provide a clear path for operation of the back and legrest. Place tables and area rugs at a distance to allow the legrest to fully extend without rubbing or interference.
- Check the condition of the power transformers, electrical cords, plugs, and connectors monthly. Keep the power transformers and electrical cords away from heat sources. Never operate the unit with a damaged power transformer, electrical cord, plug, or connector. Contact your La-Z-Boy® dealer for service.
- Do not use unit if power control is damaged or wet. Do not use unit if the hand wand has been dropped in water or any liquid. Contact your La-Z-Boy® dealer for service.
- This product is not intended for use as a health care device. Some medications and physical limitations may impair your ability to operate this product in a safe manner. Consult your physician if you are taking prescribed or over the counter medication, or if you have physical limitations.
- Users of medical devices should contact their health care provider before using this product. Do not use this product if you have poor circulation, are immobile, or cannot sense heat, except as directed by your health care provider.
- Unit is designed to ease exit from the chair. Take care to not slip out of chair when chair is in motion.

Important Safety Instructions:

Important: Read these instructions thoroughly before using.

- Do not use this product where aerosol (spray) products are being used or where oxygen is being administered.
- In the event of a power failure, the battery backup provided may not lift the user to a fully raised position. To ensure lift functionality during a power outage, a battery backup system must be purchased separately. Contact your La-Z-Boy® dealer for more information. Replace the power transformer batteries every six months and after each power failure use.
- Do not operate the unit until the back is installed and locked.
- Before moving the product, disconnect the electrical plug from the wall outlet and secure the mechanism to prevent unexpected opening or movement. Never move the product by the mechanism, legrest, handle, reclining back or swivel base.
- Do not attempt to disassemble or service the pump or motor; no serviceable parts are inside. Contact your La-Z-Boy® dealer for service.
- Do not allow electrical cord to be pinched between moving parts or between the frame and the floor. Do not place cord under carpet or in a location where it could become worn.
- Do not use pillow, blanket, or other cover between occupant and chair surface when heat is engaged.
- Always unplug the power cord before connecting or disconnecting the hand wand.
- Unplug the power cord immediately if you detect strange odors or fumes coming from the chair.
- Do not attempt to disconnect the power plug by pulling the power cord. Always hold the power plug and pull it out.
- Burns may result from improper use and care of internal heating pads. To avoid risk of burns, do not use pins, do not allow heating pad area to become wet, and do not remove upholstery cover.
- To reduce the risk of electric shock, this product has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.
- The 1PL and 1PM lift chairs are intended for a single occupant, not exceeding 350 pounds. Do not operate the chair with more than one occupant in or on any part of the chair.
- If you give this product to someone else, include this Operating Instructions manual.

NOTICE – To reduce the risk of product damage:

- To prevent damage to the power transformer, do not plug in until instructed.
- Gently press the buttons during operation and avoid hitting the buttons with pointed or hard objects.
- Never operate the unit except when it is on its base in the upright position.
- After 5 minutes of continuous operation of the 1PL and 1PM chairs, allow the lift and recline features to rest for 5 minutes.

Platinum Luxury-Lift® PowerReclineXR® & PowerReclineXR® with 6-Motor Massage and Heat Assembly Instructions

Platinum Luxury-Lift® PowerReclineXR® & PowerReclineXR® with 6-Motor Massage and Heat Assembly Instructions

NOTICE – To reduce the risk of product damage:

- Do not plug the transformer in until instructed.

1. Choose a location for the lift chair that is close to an electrical outlet.
2. Starting with the unit removed from the carton and the back laying off to the side, carefully cut the cable tie holding the hand wand, power cord and power transformer box to the chair (FIGURE 1). Set the power cord and box aside. Remove the packing material from the hand wand, unwind the cord and lay the hand wand on the seat.
3. The power supply connector is tucked behind the upholstered tailgate (FIGURE 2). Carefully remove the power supply connector from the tailgate.
4. Lay the back across the chair arms with the back cushion facing the seat and turn the outside back cover over, toward the front of the chair.
 - Turn the locking levers, located on the brackets attached to the back (one on each side), to a 90 degree angle (FIGURE 3).
 - Note the location of the fastening tape sewn to the cover (FIGURE 2). Do not attach the fastening tape at this time.
5. Identify and make the electrical connections between the back and the body (FIGURE 2 and FIGURE 4). The hand wand connection is the only connection to be made on chairs without massage and heat. Chairs with massage and heat require two additional connections, the massage and the heat.
 - Connect the hand wand. Locate the two black round connectors. Align the arrows on the connectors, push the connectors together and close the locking cover to secure the connection (FIGURE 4).
 - For chairs with massage and heat features:
 - Connect the heat. Locate the 2-pin red (from the back) and black (from the body) connectors. Align the connectors and push together until locked.
 - Connect the massage. Locate the 6-pin green (from the back) and green (from the base) connectors. Align the connectors and push together until locked.

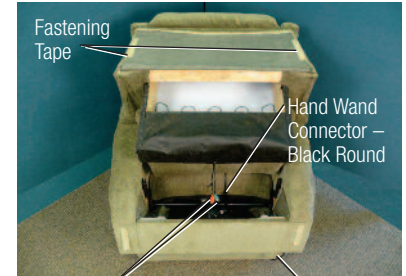
Images feature the Platinum lift chair with massage and heat features.

FIGURE 1



Tie Securing Hand Wand, Power Cord and Power Transformer

FIGURE 2



Massage & Heat Connectors – Red & Green

Hand Wand Connector – Black Round
Power Supply Connector Tucked Behind Tailgate

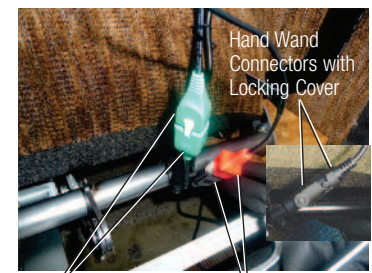
FIGURE 3



Locking Lever

Back Bracket

FIGURE 4



Green and Green (6-pin) Connectors

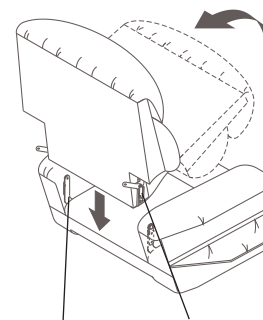
Hand Wand Connectors with Locking Cover
Red and Black (2-pin) Connectors

WARNING – To reduce the risk of injury:

- Do not operate the unit until the back is installed and locked.

6. Install the back.
 - With the back across the chair arms, lift the back at a slight angle and align the brackets on the back with the brackets on the body (FIGURE 5).
 - Lower the back onto the body, making sure the back and body brackets are completely engaged.
 - To make sure the back is properly installed with both sets of back and body brackets engaged, stand behind the chair and twist the back from side to side. If one or both sides move out of position the brackets are not engaged (FIGURE 6). Remove the back and repeat the steps above.
 - If you are unable to install the back properly, contact your La-Z-Boy® dealer for assistance.
 - Lock the brackets by using hand pressure or a screwdriver to push down the locking levers (FIGURE 7 on page 8).

FIGURE 5



Body Bracket

Back Bracket

FIGURE 6



Back and body brackets on this side are not engaged. Remove the back and reinstall.

Platinum Luxury-Lift® PowerReclineXR® & PowerReclineXR® with 6-Motor Massage and Heat Assembly Instructions

7. Attach outside back cover. The back upholstery cover attaches to the body using fastening tape. Pull the outside back upholstery cover down tight, and firmly press the fastening tape on the lower sides of the rear body and to the backside of the body rear rail (FIGURE 8).
8. Make the power transformer connections.
 - Remove power transformer from box and unwind cord.
 - Align the power transformer connector to the power supply connector from behind the chair and push the connectors together until they lock (FIGURE 9).
 - Connect the 120 volt power cord to the power transformer. Align the 120 volt power cord connector to the power transformer and push together until fully seated (FIGURE 9). Do not plug in until instructed in the *Operating Instructions*.
9. Proceed to the *Battery Backup Assembly Instructions*.
10. To remove the back, unplug the 120 volt power cord from the electrical outlet and disconnect the power transformer connector from the power supply connector. Reverse the *Assembly Instructions* steps.

Important: For chairs with massage and heat features, there are electrical connections between the back and the body. Take care not to damage the wires or connections when lifting the back from the body and rotating it onto the arms of the chair. Never stretch or strain wires or connections.

Platinum Luxury-Lift® PowerReclineXR® & PowerReclineXR® with 6-Motor Massage and Heat Assembly Instructions

FIGURE 7

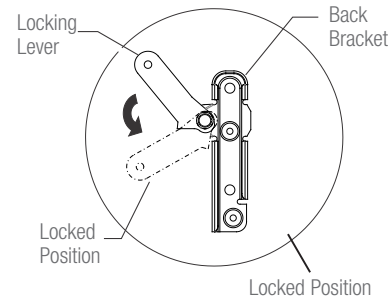
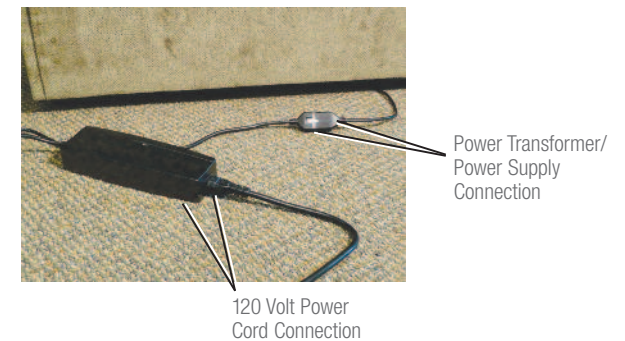


FIGURE 8



Note: Fastening tape located on bottom side of the body rear rail is not visible.

FIGURE 9



Platinum Luxury-Lift® PowerReclineXR® & PowerReclineXR® with 6-Motor Massage and Heat Battery Backup Assembly Instructions

⚠ WARNING – To reduce the risk of serious injury:

- In the event of a power failure, the battery backup provided may not lift the user to a fully raised position. To ensure lift functionality during a power outage, a battery backup system must be purchased separately. Contact your La-Z-Boy® dealer for more information. Replace the power transformer batteries every six months and after each power failure use.

Battery Backup Assembly Instructions

The performance of the built-in battery backup cannot be guaranteed. If you require continuing use during a power outage, you should purchase a separate battery backup system. Contact your La-Z-Boy® dealer for more information.

When operating on battery backup, the only functions the system allows are:

- (1) Return the chair to home from any reclined position.
- (2) Lift and lower the chair.

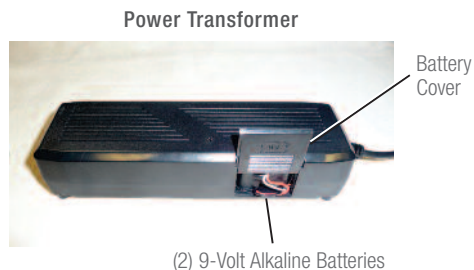
To reduce battery consumption, the recline, massage and heat features are blocked and unavailable.

The operating speed is reduced when operating on battery backup.

Always maintain constant, even pressure on the button or toggle when operating on battery backup to reduce energy consumption.

The built-in battery backup is located in the power transformer and uses two 9-volt alkaline batteries (not included).

1. Unplug the power transformer from the electrical outlet and disconnect the power transformer connection at the base of the chair.
2. The battery compartment is located on the side of the power transformer. Slide the battery cover up to access the battery compartment.
3. Place the connection caps over the battery terminals on each battery. Place the batteries in the compartment, taking care not to damage any wires.
4. Slide the battery cover over the compartment.
5. Proceed to the *Operating Instructions*.



Platinum Luxury-Lift® PowerReclineXR & PowerReclineXR with 6-Motor Massage and Heat Power Transformer Specifications:

Input: 120–240V~, 50/60Hz, 1.5A

Output: 29V, 2.0A

1PL Platinum Luxury-Lift® PowerReclineXR® Operating Instructions

⚠ DANGER – To reduce the risk of serious injury or death:

- Do not let children play on or near the chair when in use. Serious injury or death could occur if head or body parts are under the chair when the chair is in motion.
- Do not use this product if it is wet, in water, around water or any liquid. Do not handle the plug or remote control with wet hands.
- Plug directly into a wall outlet. Do not use an extension cord, adapter or surge protector.
- Keep cord out of reach of small children, and do not use where it may be a trip hazard.

⚠ WARNING – To reduce the risk of serious injury:

- The 1PL and 1PM lift chairs are intended for a single occupant, not exceeding 350 pounds. Do not operate the chair with more than one occupant in or on any part of the chair.
- Sit down in the unit slowly. To avoid tip over, do not throw your weight against the back of the unit. Move the unit into or out of the reclining position slowly, making sure that no children or pets are in close proximity.
- To safely exit the unit and prevent a tripping hazard, bring the back upright and close the legrest.
- Unit is designed to ease exit from the chair. Take care to not slip out of chair when chair is in motion.

NOTICE – To reduce the risk of product damage:

- After 5 minutes of continuous operation of the 1PL and 1PM chairs, allow the lift and recline features to rest for 5 minutes.

Getting Started

The automatic homing feature returns the lift chair to the seated, home position after the power is restored following a power interruption. This feature may cause the lift chair to move when plugged in. Pressing a button or the toggle on the hand wand during the automatic homing cycle interrupts and stops the cycle, and all button backlights start flashing. Avoid pressing the toggle or any button during the automatic homing cycle. Refer to the *Additional Operating Features* for complete *Automatic Homing Details*.

Connect the power transformer connector to the connector at the base of the lift chair. Connect the 120 volt power cord to the transformer. Plug the power transformer **directly** into a wall outlet.

Platinum Luxury-Lift® PowerReclineXR Operation

The 1PL offers multiple modes of operation. The large, round **LIFT** and **RECLINE** button on the front of the hand wand AND the toggle on the back of the hand wand provide coordinated movements. The **LIFT** and **RECLINE** button and back toggle will operate all functions of the chair in one fluid movement from sitting, reclining and legrest extension, back to the upright position and standing.

1PL Platinum Luxury-Lift® PowerReclineXR® Operating Instructions

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Platinum Luxury-Lift® PowerReclineXR Operation Continued

To sit down in the chair:

1. Stand beside the chair and press down on the front **LIFT** button and hold, or press the back **toggle down** and hold. Release the button or toggle when the chair reaches a comfortable height to sit against, depending on your personal needs and preference.
2. Step back into the chair and sit in the center of the seat while keeping your feet firmly on the floor.
3. Press down on the front **RECLINE** button and hold, or press the back **toggle up** and hold to lower the chair. Release the button or toggle when the chair reaches the seated, home position. There is a two second delay that occurs when the chair arrives at its seated, home position; the chair starts the recline function after the delay.

To recline the chair:

There are multiple modes of operation to recline the chair. The back and legrest recline movements are both synchronous and independent. The back and legrest recline are programmed to move together using the front, large round **LIFT** and **RECLINE** button at the top of the hand wand, or the toggle on the back of the hand wand. The back and legrest recline are programmed to move independently using the front, oblong **BACK** and **LEGREST** buttons. The independent operation allows you to recline the back without raising the legrest, raise the legrest without reclining the back, or make individual adjustments to the back and legrest recline, which are outside the synchronous movement.

1. With the chair in the seated position, to recline the back and raise the legrest at the same time, press and hold the front, large round **RECLINE** button, or press the back **toggle up** and hold. To recline only the back or raise only the legrest, press and hold down on the right side of the appropriate front, oblong **BACK** or **LEGREST** button. Release the button or toggle when you are in a comfortable position.
2. Make adjustments to the back and legrest recline as preferred.
3. To return the chair to the upright, seated (home) position, press and hold down on the front, large round **LIFT** button, or press and hold the back **toggle down**. Release the button or toggle when you reach the upright, seated (home) position. There is a two second delay that occurs when the chair arrives at its seated, home position; the chair starts the lift function after the delay when the front, large round button or back toggle is pressed and held. Additionally, you may press and hold down on left side of the front, oblong **BACK** button, followed by the **LEGREST** button, releasing the button when the movement reaches its end of travel and stops.

To stand up from the chair:

There are multiple modes of operation for the lift feature. Both the front, large round **LIFT** button at the top and the back toggle provide a coordinated movement of the lift function. The back must be fully upright and the legrest fully closed for the lift feature to function.

1. Firmly position your feet on the floor to maintain balance and prevent sliding or falling. Press down on the front **LIFT** button and hold, or press the back **toggle down** and hold, to raise the chair to the standing position.
2. Release the button or toggle when the chair reaches a height that enables you to comfortably stand. Carefully exit the chair.
3. Return the chair to the seated (home) position if you will be away from the chair for an extended period of time. Press down on the front **RECLINE** button and hold, or press the back **toggle up** and hold to lower the chair. Release the button or toggle when the chair is in its seated (home) position.

NOTE: The system includes a built-in two second delay that occurs when the chair arrives at its seated, home position. The chair starts the reclining function immediately following the two second delay.

1PL Platinum Luxury-Lift® PowerReclineXR® Operating Instructions

FRONT

Coordinated Lift & Return Button

When seated, press and hold down on the **LIFT** button to raise the chair to the standing position.

– OR –

When reclined, press and hold down on the **LIFT** button to return the back to the upright position and the legrest to the closed position.

Release the button to stop in any reclined position, or when fully upright.

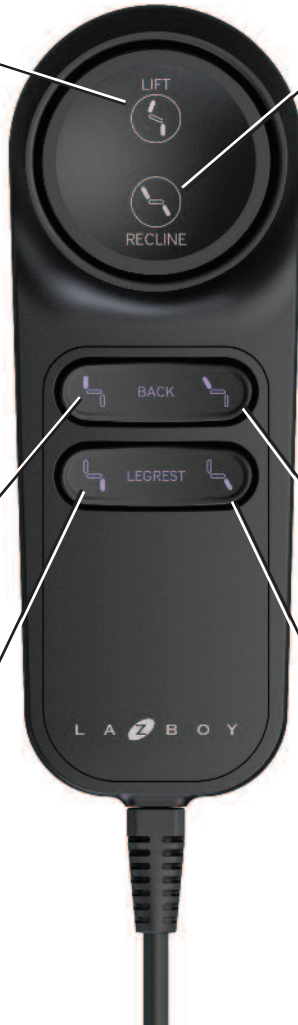
Independent Back & Legrest Recline Buttons

Press and hold down the left side of the **BACK** button to raise the back to the upright position.

Release the button to stop in any reclined position, or when fully upright.

Press and hold down the left side of the **LEGREST** button to lower the legrest.

Release the button to stop in any position, or when fully closed.



Coordinated Lower & Recline Button

When lifted, press and hold down on the **RECLINE** button to lower the chair to the seated position.

– OR –

When seated, press and hold down the **RECLINE** button to recline the back and raise the legrest.

Release the button to stop in any reclined position, or when fully reclined.

Independent Back & Legrest Recline Buttons

Press and hold down the right side of the **BACK** button to recline the back.

Release the button to stop in any reclined position, or when fully reclined.

Press and hold down the right side of the **LEGREST** button to raise the legrest.

Release the button to stop in any raised position, or when fully extended.

1PL Platinum Luxury-Lift® PowerReclineXR® Operating Instructions

BACK

Toggle Down – Coordinated Lift & Return

When seated, press the **toggle down** and hold to raise the chair to the standing position.

– OR –

When reclined, press the **toggle down** and hold to return the back to the upright position and the legrest to the closed position.

Release the toggle to stop in any reclined position, or when fully upright.



Toggle Up – Coordinated Lower & Recline

When lifted, press the **toggle up** and hold to lower the chair to the seated position.

– OR –

When seated, press the **toggle up** and hold to recline the back and raise the legrest.

Release the toggle to stop in any reclined position, or when fully reclined.

WARNING – To reduce the risk of serious injury:

- Do not use unit if power control is damaged or wet. Do not use unit if the hand wand has been dropped in water or any liquid. Contact your La-Z-Boy® dealer for service.

WARNING – To reduce the risk of serious injury:

- Do not use unit if power control is damaged or wet. Do not use unit if the hand wand has been dropped in water or any liquid. Contact your La-Z-Boy® dealer for service.

1PM Platinum Luxury-Lift® PowerReclineXR® with 6-Motor Massage and Heat Operating Instructions

⚠ DANGER – To reduce the risk of serious injury or death:

- Do not let children play on or near the chair when in use. Serious injury or death could occur if head or body parts are under the chair when the chair is in motion.
- Do not use this product if it is wet, in water, around water or any liquid. Do not handle the plug or remote control with wet hands.
- Plug directly into a wall outlet. Do not use an extension cord, adapter or surge protector.
- Keep cord out of reach of small children, and do not use where it may be a trip hazard.

⚠ WARNING – To reduce the risk of serious injury:

- The 1PL and 1PM lift chairs are intended for a single occupant, not exceeding 350 pounds. Do not operate the chair with more than one occupant in or on any part of the chair.
- Sit down in the unit slowly. To avoid tip over, do not throw your weight against the back of the unit. Move the unit into or out of the reclining position slowly, making sure that no children or pets are in close proximity.
- To safely exit the unit and prevent a tripping hazard, bring the back upright and close the legrest.
- Unit is designed to ease exit from the chair. Take care to not slip out of chair when chair is in motion.

NOTICE – To reduce the risk of product damage:

- After 5 minutes of continuous operation of the 1PL and 1PM chairs, allow the lift and recline features to rest for 5 minutes.

Getting Started

The automatic homing feature returns the lift chair to the seated, home position after the power is restored following a power interruption. This feature may cause the lift chair to move when plugged in. Pressing a button or the toggle on the hand wand during the automatic homing cycle interrupts and stops the cycle, and all button backlights start flashing. Avoid pressing the toggle or any button during the automatic homing cycle. Refer to the *Additional Operating Features* for complete *Automatic Homing Details*.

Connect the power transformer connector to the connector at the base of the lift chair. Connect the 120 volt power cord to the transformer. Plug the power transformer **directly** into a wall outlet.

Platinum Luxury-Lift® PowerReclineXR with 6-Motor Massage and Heat Operation

The **1PM** offers multiple modes of operation. The large, round **LIFT** and **RECLINE** button on the front of the hand wand AND the toggle on the back of the hand wand provide coordinated movements. The **LIFT** and **RECLINE** button and back toggle will operate all functions of the chair in one fluid movement from sitting, reclining and legrest extension, back to the upright position and standing.

1PM Platinum Luxury-Lift® PowerReclineXR® with 6-Motor Massage and Heat Operating Instructions

To sit down in the chair:

1. Stand beside the chair and press down on the front **LIFT** button and hold, or press the back **toggle down** and hold. Release the button or toggle when the chair reaches a comfortable height to sit against, depending on your personal needs and preference.
2. Step back into the chair and sit in the center of the seat while keeping your feet firmly on the floor.
3. Press down on the front **RECLINE** button and hold, or press the back **toggle up** and hold to lower the chair. Release the button or toggle when the chair reaches the seated, home position. There is a two second delay that occurs when the chair arrives at its seated, home position; the chair starts the recline function after the delay.

To recline the chair:

As with the lift feature, there are multiple modes of operation to recline the chair. The back and legrest recline movements are both synchronous and independent. The back and legrest recline are programmed to move together using the front, large round **LIFT** and **RECLINE** button at the top of the hand wand, or the toggle on the back of the hand wand. The back and legrest recline are programmed to move independently using the front, oblong **BACK** and **LEGREST** buttons. The independent operation allows you to recline the back without raising the legrest, raise the legrest without reclining the back, or make individual adjustments to the back and legrest recline, which are outside the synchronous movement.

1. With the chair in the seated position, to recline the back and raise the legrest at the same time, press and hold the front, large round **RECLINE** button, or press the back **toggle up** and hold. To recline only the back or raise only the legrest, press and hold down on the right side of the appropriate front, oblong **BACK** or **LEGREST** button. Release the button or toggle when you are in a comfortable position.
2. Make adjustments to the back and legrest recline as preferred.
3. To return the chair to the upright, seated (home) position, press and hold down on the front, large round **LIFT** button, or press and hold the back **toggle down**. Release the button or toggle when you reach the upright, seated (home) position. There is a two second delay that occurs when the chair arrives at its seated, home position; the chair starts the lift function after the delay when the front, large round button or back toggle is pressed and held. Additionally, you may press and hold down on left side of the front, oblong **BACK** button, followed by the **LEGREST** button, releasing the button when the movement reaches its end of travel and stops.

To stand up from the chair:

There are multiple modes of operation for the lift feature. Both the front, large round **LIFT** button at the top and the back toggle provide a coordinated movement of the lift function. The back must be fully upright and the legrest fully closed for the lift feature to function.

1. Firmly position your feet on the floor to maintain balance and prevent sliding or falling. Press down on the front **LIFT** button and hold, or press the back **toggle down** and hold, to raise the chair to the standing position.
2. Release the button or toggle when the chair reaches a height that enables you to comfortably stand. Carefully exit the chair.
3. Return the chair to the seated (home) position if you will be away from the chair for an extended period of time. Press down on the front **RECLINE** button and hold, or press the back **toggle up** and hold to lower the chair. Release the button or toggle when the chair is in its seated (home) position.

NOTE: The system includes a built-in two second delay that occurs when the chair arrives at its seated, home position. The chair starts the reclining function immediately following the two second delay.

1PM Platinum Luxury-Lift® PowerReclineXR® with 6-Motor Massage and Heat Operating Instructions

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Platinum Luxury-Lift® PowerReclineXR with 6-Motor Massage and Heat Operation Continued

To use the massage and heat features:

The heat and massage functions are independent of each other, as are the back and seat heat. The massage, back heat and seat heat can be operated individually or simultaneously.

The heat and massage features include an automatic timer to shut off the **MASSAGE** and **HEAT** functions after approximately 15 minutes* of operation. You can restart the heat and massage features for one additional 15 minute period of operation, but will need to give the system a rest after two consecutive 15 minute periods of operation. Activated heat and massage functions are temporarily suspended when either the **LIFT** or **RECLINE** motor is in use.

1. Press the left side of the **HEAT** button to activate the back heat. Press the right side of the **HEAT** button to activate the seat heat.
 - Press the button once for low heat, indicated by an amber LED.
 - Press the button twice for high heat, indicated by a red LED.
 - Press the button a third time to turn off the heat.
2. Press the left side of the **MASSAGE** button to activate the massage feature. Press the right side of the **MASSAGE** button to set the intensity of the massage.
 - Press the left side of the **MASSAGE** button once to turn on the massage feature.
 - Press once for constant on mode, indicated by a green LED.
 - Press twice for wave mode, indicated by an amber LED.
 - Press three times for pulse mode, indicated by a red LED.
 - Press a fourth time to turn off the massage; the LED turns off when the feature is off.
 - Press the right side of the **MASSAGE** button to set the intensity of the massage mode.
 - Press once for low intensity, indicated by a green LED.
 - Press twice for medium intensity, indicated by an amber LED.
 - Press three times for high intensity, indicated by a red LED.

* The heat and massage features will run for up to two 15 minute cycles. After two continuous cycles, the heat and massage will shut down.

- Allowing the system to cool down for 7½ minutes will provide one 15 minute heat and massage cycle.
- Allowing the system to cool down for 15 minutes will provide two 15 minute heat and massage cycles.

1PM Platinum Luxury-Lift® PowerReclineXR® with 6-Motor Massage and Heat Operating Instructions

Coordinated Lift & Return Button

When seated, press and hold down on the **LIFT** button to raise the chair to the standing position.

– OR –

When reclined, press and hold down on the **LIFT** button to return the back to the upright position and the legrest to the closed position.

Release the button to stop in any reclined position, or when fully upright.

Independent Back & Legrest Recline Buttons

Press and hold down the left side of the **BACK** button to raise the back to the upright position.

Release the button to stop in any reclined position, or when fully upright.

Press and hold down the left side of the **LEGREST** button to lower the legrest.

Release the button to stop in any position, or when fully closed.

Press the left side of the **HEAT** button to activate the **back** heat. Press once for low heat (amber LED) and twice for high heat (red LED). Press a third time to turn the **back** heat off (unlit).

Press the left side of the **MASSAGE** button to activate the back and seat massage. Press once for constant massage (green LED), twice for wave massage (amber LED), three times for pulse massage (red LED) and four times to turn the massage off (unlit).

FRONT



Coordinated Lower & Recline Button

When lifted, press and hold down on the **RECLINE** button to lower the chair to the seated position.

– OR –

When seated, press and hold down the **RECLINE** button to recline the back and raise the legrest.

Release the button to stop in any reclined position, or when fully reclined.

Independent Back & Legrest Recline Buttons

Press and hold down the right side of the **BACK** button to recline the back.

Release the button to stop in any reclined position, or when fully reclined.

Press and hold down the right side of the **LEGREST** button to raise the legrest.

Release the button to stop in any raised position, or when fully extended.

Press the right side of the **HEAT** button to activate the **seat** heat. Press once for low heat (amber LED) and twice for high heat (red LED). Press again to turn the **seat** heat off (unlit).

Press the right side of the **MASSAGE** button to set the massage intensity. Press once for low intensity (green LED), twice for medium intensity (amber LED) and three times for high intensity (red LED).

1PM Platinum Luxury-Lift® PowerReclineXR® with 6-Motor Massage and Heat Operating Instructions

Toggle Down – Coordinated Lift & Return

When seated, press the **toggle down** and hold to raise the chair to the standing position.

– OR –

When reclined, press the **toggle down** and hold to return the back to the upright position and the legrest to the closed position.

Release the toggle to stop in any reclined position, or when fully upright.

BACK



Toggle Up – Coordinated Lower & Recline

When lifted, press the **toggle up** and hold to lower the chair to the seated position.

– OR –

When seated, press the **toggle up** and hold to recline the back and raise the legrest.

Release the toggle to stop in any reclined position, or when fully reclined.

⚠️ WARNING – To reduce the risk of serious injury:

- Do not use unit if power control is damaged or wet. Do not use unit if the hand wand has been dropped in water or any liquid. Contact your La-Z-Boy® dealer for service.

⚠️ WARNING – To reduce the risk of serious injury:

- Do not use unit if power control is damaged or wet. Do not use unit if the hand wand has been dropped in water or any liquid. Contact your La-Z-Boy® dealer for service.

Platinum Luxury-Lift® PowerReclineXR® & PowerReclineXR® with 6-Motor Massage and Heat Additional Operating Features

Power Transformer Over-Current Protection

The Platinum series lift chairs are equipped with over-current protection. This feature prevents damage to the motors and electronics if there is an overload, short circuit or ground fault. Should the system detect an over-current, the system shuts down and the chair stops functioning.

If the over-current protection is activated, stop pressing the button or toggle in use. The system should reset automatically. If you believe the chair is not being overloaded, or experiencing a short circuit or ground fault, you may restart the function of the chair after the button or toggle has been released. Should the over-current protection trip repeatedly, refer to the *Troubleshooting* section in this manual.

Additionally, the power supply includes a green LED status light to indicate power is being supplied to the system. If the light is **not** illuminated, no power is being supplied to the system. Refer to the *Troubleshooting* section in this manual if the power supply is plugged in, but the green light is not illuminated.

Automatic Homing Details:

The lift chair system is programmed to detect the position of the chair. In the event of a power interruption, the automatic homing feature will return a lifted or reclined chair to its home (neutral) position when power is restored. Depending on the chair's position when power is restored, the homing program may completely recline the chair before it is returned to the home (neutral) position. The hand wand's backlighting will not be illuminated when the chair is cycling in the automatic program. If the chair is already in the home position, the automatic homing feature will not activate and the chair will not move.

Avoid pressing any buttons or the toggle on the hand wand while the chair is operating in the automatic mode, finding the home position. If a button or the toggle is pressed during the automatic homing, the backlights will flash, indicating the program has been interrupted, and the chair is not in normal operation.

If the program is interrupted (hand wand backlights are flashing), do one of the following to manually reset the system:

1. Unplug the power transformer from the electrical outlet, wait at least (3) seconds, then plug the power transformer directly into the power outlet.

– OR –

2. Press and release one button or the toggle on the hand wand. This will close the legrest if extended. Then, press and hold the RECLINE button to lower the chair in a descending motion, which allows it to find its position. Once the chair finds its position, the backlights stop flashing and the legrest function is available—the chair is in normal operation mode.

Platinum Luxury-Lift® PowerReclineXR® & PowerReclineXR® with 6-Motor Massage and Heat Troubleshooting

WARNING – To reduce the risk of serious injury:

- Do not attempt to disassemble or service the pump or motor; no serviceable parts are inside. Contact your La-Z-Boy® dealer for service.
- Check the condition of the power transformers, electrical cords, plugs and connectors monthly. Keep the power transformers and electrical cords away from heat sources. Never operate the unit with a damaged power transformer, electrical cord, plug or connector. Contact your La-Z-Boy® dealer for service.
- The 1PL and 1PM lift chairs are intended for a single occupant, not exceeding 350 pounds. Do not operate the chair with more than one occupant in or on any part of the chair.

Troubleshooting for Legrest Operation

If the legrest stops moving while closing, and all other functionality of the lift chair is operating, the legrest may have encountered an obstruction.

1. Check to make sure there are no obstructions. Lift and hold the legrest up, look for obstructions and remove them.
2. The legrest uses spring tension to close, and will close quickly when the obstruction is removed and the legrest is released. Release the legrest slowly to prevent it from slamming shut.

If there are no obstructions and the legrest still does not close properly, contact your La-Z-Boy® dealer for service.

Troubleshooting for Lift and Recline Operation

If the lift or recline features do not work, check the following:

1. Make sure the 120 volt power cord is plugged into an electrical outlet.
2. Check the power transformer to make sure the green LED power indicator light is on.
3. Make sure the electrical outlet is working. For example, make sure there are no blown fuses or tripped circuit breakers.
4. Make sure all the connections are secure; refer to the *Assembly Instructions*.
5. Make sure the electrical cords are not crimped or pinched. Make sure the electric cord or plug is not damaged.
6. Make sure the operating capacity has not been exceeded and there is only one occupant in the chair; refer to the *Operating Instructions*.

(Troubleshooting Continued)

Platinum Luxury-Lift® PowerReclineXR® & PowerReclineXR® with 6-Motor Massage and Heat Troubleshooting

Troubleshooting for Massage and Heat Operation

If the massage or heat features do not work, check the following:

1. Make sure the time limit of two consecutive 15-minute periods of operation (30 minutes total) has not been exceeded. To check this, wait three minutes and restart the massage or heat. If the feature starts working, the automatic timer has shut off the features for the rest period, and will need to continue to rest.
2. Make sure the 120 volt power cord is plugged into an electrical outlet.
3. Check the power transformer to make sure the green LED power indicator light is on.
4. Make sure the electrical outlet is working. For example, make sure there are no blown fuses or tripped circuit breakers.
5. Make sure all the connectors are secure; refer to the *Assembly Instructions*.
6. Make sure the electrical cords are not crimped or pinched. Make sure the electric cord or plug is not damaged.

If the Platinum Luxury-Lift® PowerReclineXR or PowerReclineXR with 6-motor massage and heat still does not operate properly, contact your La-Z-Boy® dealer for service. Except for the replacement of the power transformer, never attempt to make any repairs or adjustments yourself.

Power Transformer Replacement

If the power transformer must be replaced:

1. Unplug the power transformer from the electrical outlet.
2. Disconnect the 120 volt power cord from the power transformer, and disconnect the power transformer from the power supply connector. Refer to the *Assembly Instructions*.
3. Connect the new power transformer to the power supply connector; align the connectors and push together until locked. Connect the 120 volt power cord to the new power transformer; align the connector to the power transformer and push together until fully seated. Refer to the *Assembly Instructions*.
4. Proceed to the *Battery Backup Assembly Instructions*.

Furniture Placement Guide

WARNING – To reduce the risk of serious injury:

- Provide a clear path for operation of the back and legrest. Place tables and area rugs at a distance to allow the legrest to fully extend without rubbing or interference.

To place your reclining unit the proper distance from the wall, fully recline the unit and leave a minimum of 2" of space between the top of the back and the wall.

Place tables and area rugs at a distance to allow the legrest to fully extend without rubbing or interference.

